

Fewpips Privacy Policy

1. DATA CONTROLLER & ADMINISTRATION

The entity responsible for the stewardship of your personal information is **Fewpips**, incorporated under the laws of **St Lucia**. For matters concerning data privacy, rights, or compliance, please contact our Data Protection Office at: **Support@Fewpips.com**.

2. CATEGORIES OF DATA COLLECTED

To maintain the integrity of our simulated environment and fulfill our service obligations, we collect the following:

2.1 Identifying Information

Data provided during account creation or verification: Legal name, telephone number, email address, residential address, date of birth, and account credentials.

2.2 Technical, Diagnostic & Geo-Location Data

Information automatically captured via our Site and Platforms: IP addresses, hardware specifications (Device ID), browser signatures, geographic access points, and detailed session logs (timestamps of all login/logout events).

2.3 Trading & Performance Analytics

We monitor all activity within the evaluation environment, including account configurations, simulated balance fluctuations, and specific trading methodologies/strategies to ensure compliance with our professional standards.

2.4 Verification & Third-Party Data

- **KYC/AML Data:** We process identity documents via a dedicated human based team to comply with global anti-money laundering standards.
- **Financial Data:** Information regarding payment methods used for purchases (Note: Fewpips does not store full credit card numbers; these are handled by encrypted payment processors).

2.5 Communication Logs

By providing a phone number, you authorise Fewpips to utilise manual and automated systems for service-critical updates, security alerts, and promotional outreach via SMS or voice calls.

3. LEGAL BASIS FOR DATA UTILISATION

We process your information under the following legal frameworks:

- **Contractual Necessity:**
To provide the simulation platform and process payouts.
- **Legal Obligation:**
To verify identities (KYC) and prevent the use of our services by sanctioned

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individuals or entities.

- Legitimate Interest:

To protect the platform from fraud (e.g., detecting duplicate accounts or prohibited EAs) and to improve our service offerings through behavioral analysis.

4. DATA SECURITY & RETENTION

4.1 Protective Measures

Your data is housed in secured, encrypted databases. We employ multi-layered technical and organisational safeguards designed to prevent unauthorised access, data breaches, or illicit disclosure.

4.2 Retention Schedule

- Account Data: Maintained for the duration of your active relationship and for a statutory period thereafter to address legal claims.
- Marketing Data: Retained for up to 5 years from your last interaction, unless consent is revoked earlier.
- Anti-Fraud Data: We may retain specific hardware identifiers and IP logs indefinitely to enforce our One Profile per Person policy.

5. DATA DISCLOSURE TO THIRD PARTIES

Fewpips does not sell your data. We only share information with essential service partners, including:

- Trading Platform Providers: To facilitate your simulated environment.
- Identity Verification Services: To perform mandatory KYC/AML checks.
- Infrastructure Partners: Cloud hosting, payment gateways, and communication tools.
- Legal Authorities: When required by law or to protect our legal rights against fraud.
- Corporate Transfers: We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, or acquisition of all or a portion of our business to another company.

6. YOUR STATUTORY RIGHTS

Under applicable data protection laws, you possess the following rights:

6.1 Access & Rectification:

The right to request a copy of your data and correct any inaccuracies.

6.2 Erasure (The Right to be Forgotten):

You may request the deletion of your data when there is no longer a legal or contractual basis for its retention.

6.3 Account Deletion & Anti-Fraud Locking:

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Finality: Account removal requests are processed within 5–7 days and are permanent.

- **Anti-Circumvention Rule:**

To prevent platform abuse, Few Pips retains specific metadata (such as your Identity Hash) to ensure that deleted users cannot create "new" profiles to bypass previous trading failures or bans.

6.4 Data Portability:

The right to receive your data in a structured, machine-readable format.

6.5 Right to Object:

You may opt out of marketing communications at any time via the Unsubscribe link in any email.

7. COOKIES & TRACKING TECHNOLOGIES

We utilise cookies to authenticate sessions, remember your preferences, and detect suspicious login activity (e.g., access from multiple countries). You may manage cookie preferences via your browser, though disabling them may impact platform functionality.

8. AMENDMENTS

Fewpips reserves the right to modify this Policy at any time. Significant changes will be communicated via your Client Dashboard or email.